Dear Customer:

The GNBS would like to thank you for giving us the opportunity to serve you. Please help us by taking a couple of minutes to tell us about your experience. We appreciate your business and want to make sure we meet your expectations.

Note: If you utilize more than one of our services, kindly complete an additional survey for the respective service. This will allow us to better address your feedback.

Thank you!

* Required

1. Which one of our Services did you utilize? *
   - Auditing
   - Certification (Product & Laboratory) *
   - Calibration
   - Technical Assistance
   - Training
   - Testing
   - Verification
   - Product Inspection
   - Standards
   - Other

2. Which one of the following categories do you belong? *
   - Government Entity
   - Small Business
   - Agro Processor
   - Manufacturer
   - Service Provider
   - Other

3. Are you a first-time user of our service? *
   - Yes
   - No
4. How often do you use this service? *
   - Daily
   - Monthly
   - Yearly
   - Seasonal
   - Other

5. Overall, how satisfied are you with the service utilized? *
   [ ] 1 star
   [ ] 2 stars
   [ ] 3 stars
   [ ] 4 stars
   [ ] 5 stars

6. Considering your complete experience with our service, how likely would you be to recommend us to a friend, colleague or a business counterpart? *
   [ ] Very likely
   [ ] Somewhat likely
   [ ] Somewhat unlikely
   [ ] Very unlikely

7. How likely are you to use our service again? *
   - Very likely
   - Somewhat likely
   - Somewhat unlikely
   - Very unlikely

8. What recommendations would you offer for continuous improvement? *
   Enter your answer

9. What service/services would you request or like us to offer? *
   Enter your answer
10. How did you learn about the GNBS? *
- Word of mouth
- Facebook
- Radio
- Television
- Website
- YouTube
- Instagram
- LinkedIn
- Phone calls
- Newspaper
- Other